

QUALITY POLICY STATEMENT

COMMITMENT TO QUALITY –

A genuine quality culture isn't something that can be bought. We won ours through hard work and dedication. We place our trust not just in the ideal of quality but in the people who make up our organization and in our daily performance of quality in management, engineering and craftsmanship.

Customer Focus – Our customers are the backbone of our company. We are committed to providing them with a high quality product and excellent customer service that meets their requirements. We provide an internal company environment that coordinates the processes in order to meet these demands. We work closely with our customers - determining the risks and benefits of each project.

Leadership –The top management at GAMA Electronics is committed to maintaining an internal environment in which all customer requirements are met. The top management is involved in daily operations to assure compliance is maintained.

Employee Involvement -Our work force is comprised of highly motivated, competent people. Our employees take a hands-on approach to meeting customer expectations. Their ongoing training and expertise development are required for their benefit as well as the company's.

Process Approach-All projects are organized in a series of planned processes so that a high quality product is produced. Throughout the planning, we look at maximizing efficiency while minimizing obstacles during the production process.

Improvement-Our Quality Management System is based on a continual improvement mindset. Processes are continually analyzed for a better way. Pricing on parts is checked to assure the most economical buys are made. Objectives are reviewed monthly to assure we are meeting or exceeding our customer's expectations.

Relationships-GAMA Electronics forms a close relationship between their customers and suppliers. We use a team approach – with both outside and inside interested parties – to provide the quality product that our customers expect.

Certification-GAMA Electronics is currently certified as an ISO9001:2015 company.